

### Description:

- RM Monitor is a subscription service that provides real-time access to your POS System
  - Runs on any web browser or approved smart phone like the iPhone or the Blackberry
  - Organized into three main sections:
    - Standard RM Monitor Data: A Snapshot of Overall Operations**
      - Sales, Customers and Checks (total, currently open, closed)
      - Sales per hour, average spend per customer and average check.
      - Total labor cost and labor as a percentage of sales.
    - Alerts, Audits, Deletions: Fraud Prevention and Cost Control:**
      - Notifications and real-time reports on unusual activities.
      - Conditions that trigger alerts are based on over 40 configurable parameters.
    - “On Demand” Reports: Detailed Insight into Operations**
      - Users may select additional reports from Restaurant Manager’s Backoffice Module for automated delivery in PDF format.
  - Engineered to maintain PCI Compliance
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### Benefits

- Gives owners the freedom to work on their business anytime, anywhere
  - Easy access to real time sales data & labor costs helps managers make better, faster business decisions
  - Comparative reports help managers review historical data on a weekly, monthly and yearly basis to analyze what's been working... and what hasn't
  - Alerts ensure that managers take immediate corrective actions when problems arise instead of addressing them after the fact:
    - Popular Fraud Alerts allow managers to monitor employees to uncover excessive:**
      - Voids
      - Item deletions
      - Re-printed checks
    - Popular VIP Alerts allow managers to provide special attention when customers:**
      - Order certain high-priced menu items
      - Generate checks over a specified dollar amount
      - Enroll in special awards programs
    - Popular Labor Alerts help managers keep labor costs in control by tracking:**
      - Employees nearing overtime
      - Excessive early clock-ins
      - Unusually low check averages or high labor cost ratios
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### FAQs

#### How much does it cost?

The RM Monitor app, itself, is available free of charge to US Foodservice Resource Advantage members who may download it directly from the App Store on any iPhone. It can also be installed on other approved smart phones like the Blackberry by an authorized Restaurant Manager reseller.

#### Do I need a Restaurant Manager license to use the RMMonitor app?

Yes, the RM Monitor app will only interface to POS Systems that run Restaurant Manager v17 or later.